

Multi-Factor Authentication Workshop

When: Wednesday November 15th, 1pm-4pm

Where: 2nd Floor Lobby (by elevators) Hornbake South

The Division of IT will have representatives on hand to guide you through preparing for the Multi-Factor Authentication initiative, which will be implemented on December 4th. At this event you will:

- Sign up for the campus Multi-Factor Authentication System (before being forced to move to it on December 4th)
- Get help downloading the DUO Multi-Factor Authentication App on your Apple Android Device
- Learn how to use the Multi-Factor Authentication System if you do not have a smartphone

Please Join us if you can. The shift to MFA is coming soon and will impact your access to most campus systems.

Now that we have moved into Hornbake North, the College occupies three separate spaces. To ensure that facilities maintenance issues are handled appropriately, we have created guidelines to help you respond to different types of facilities problems.

	Description	How to Report
Active Physical Danger or Emergencies	<p>Issues that pose imminent danger to physical safety</p> <p><i>Examples:</i> Fire, suspicious or threatening individuals, theft, robbery.</p>	Go to a safe location and then call 911. Notify your supervisor as safety permits.
Potential health or safety hazards	<p>Issues that present a potential health or safety hazard</p> <p><i>Examples:</i> major water leaks, sparks from electrical outlets or devices, etc.</p>	Call campus Facilities work control <u>immediately</u> at (301) 405-2222. Also notify the iSchool facilities team (ischoolfm@umd.edu) so that they can follow up and ensure resolution.
Security and access	<p>Issues related to building security and access.</p> <p><i>Examples:</i> After Hours Access to building and/or rooms, problems with door locks, keys, etc.</p>	Contact the iSchool ischool facilities team (ischoolfm@umd.edu)
General maintenance issues	<p>Facilities issues that do not pose health, safety, or security risks</p> <p>Examples: Malfunctioning lights, cracked windows, minor heating and/or air conditioning problems, pest control.</p>	Contact campus Facilities work control at (301) 405-2222 to submit a trouble ticket. Also notify the iSchool facilities team (ischoolfm@umd.edu) so that they can follow up and ensure resolution.

If you need any assistance or questions you can contact the iSchool facilities team at ischoolfm@umd.edu.